

This tool allows you to view the practice results for the GP Patient Survey. This NHS England survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Last nurse appointment

HOBBS MOAT MEDICAL CENTRE

**Q23a** Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Giving you enough time

Very good	61	37%	
Good	69	41%	
Neither good nor poor	3	2%	
Poor	0	0%	
Very poor	0	0%	
Doesn't apply	34	20%	
Good (total)	130	78%	
	167		

**Q23b** Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Listening to you

Very good	66	41%	
Good	62	38%	
Neither good nor poor	1	0%	
Poor	0	0%	
Very poor	0	0%	
Doesn't apply	34	21%	
Good (total)	129	79%	
	163		

**Q23c** Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Explaining tests and treatments

Very good	63	40%	
Good	60	38%	
Neither good nor poor	4	2%	
Poor	0	0%	
Very poor	0	0%	
Doesn't apply	32	20%	
Good (total)	124	77%	
	160		

**Q23d** Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Involving you in decisions about your care

Very good	43	27%	
Good	62	38%	
Neither good nor poor	4	3%	
Poor	0	0%	
Very poor	0	0%	
Doesn't apply	53	33%	
Good (total)	105	65%	
	162		

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Last nurse appointment

HOBS MOAT MEDICAL CENTRE

**Q23e** Last time you saw or spoke to a nurse from your GP surgery, how good was that nurse at the following? Treating you with care and concern

Very good	64	38%	
Good	64	39%	
Neither good nor poor	1	1%	
Poor	1	0%	
Very poor	0	0%	
Doesn't apply	36	22%	
Good (total)	<u>128</u>	<u>77%</u>	
	166		

**Q24** Did you have confidence and trust in the nurse you saw or spoke to?

Yes, definitely	98	64%	
Yes, to some extent	31	20%	
No, not at all	0	0%	
Don't know/can't say	<u>23</u>	<u>15%</u>	
	152		